

## **Frequently Asked Questions**

We are delighted that you have chosen to join the Club and hope you have many happy years as members.

We wanted to share with you some frequently asked questions with answers which hopefully will be useful for you as you get to know the Club.

- 1. Where can I find the codes for the Club?
  - § The code for the main gate is sent to all members and all the other codes can be found if you log onto Sailing Club Manager via the website. https://www.papercourt-sc.org.uk/duties-guidance-notes/
- 2. Who do I contact regarding storing my boat in the boat park?
  - § Tony Canning <a href="mailto:harbourmaster@papercourt-sc.org.uk">harbourmaster@papercourt-sc.org.uk</a>
- 3. Who do I contact if I have queries /changes to my Club membership?
  - § Debbie Sharman: <a href="mailto:membership@papercourt-sc.org.uk">membership@papercourt-sc.org.uk</a>
- 4. Where do I find the Club hire boat book, how much do boats cost to hire and where are the boats berthed? What boats are available for hire?
  - § The hire book will be in the galley with the OOD, or on Saturday mornings on the reception table for youth registration, with all the details you need.
  - § The following are available for hire 9 Optimists, 5 Toppers, 6 Fevas, 1 Wanderer, 2 Visions, 1 Graduate, 3 Hartleys and 1 Laser
- 5. What do I do if I can't make my duty?
  - § The system allows you to ask other members to agree a swap. If there is a real last minute emergency which prevents you from performing your duty then please e-mail <a href="mailto:duties@papercourt-sc.org.uk">duties@papercourt-sc.org.uk</a>
- 6. Where can I find details of the Clubs training courses?
  - § On the Club noticeboard and on the Club website via the Learn to Sail / Training menu.

- 7. Can I take a safety boat out outside normal Club opening hours?
  - § Yes, so long as you hold the RYA Powerboat 2 qualification, a copy of which has been provided to the Club.
- \_\_\_\_\_
- 8. Where do I find timings for Club racing?
  - § On the Club website in the sailing programmes section.
- 9. Can I cruise on the lake at weekends?
  - § Yes. There is a clearly designated area for cruising but please keep away from the Club racing course and perhaps avoid Saturday mornings in the summer as the lake is very busy.
- 10. Who do I contact if I want to book the Club for a social event and how much does it cost?
  - § Helen Bennett helenbennett43@yahoo.com
- \_\_\_\_\_\_
- 11. Do I need dinghy insurance and where can I buy a policy?
  - § Yes, the Club requires you to take out at least public liability insurance up to £2 million. There are numerous schemes for sailing club members if you Google.
- \_\_\_\_\_
- 12. What do I do if a safety boat engine is not working?
  - § Enter the details in the book in the boat house. Please provide details of the engine number and the problem that needs fixing.
- 13. Who do I contact if I have a question about:
  - § Sailing calendar and racing- <a href="mailto:frankbrown1@ntlworld.com">frankbrown1@ntlworld.com</a>.
  - § Training Tom Key training@papercourt-sc.org.uk
  - § Youth jeremyriley.uk@gmail.com
  - § Social and marketing <u>Jeremy.sumeray@btinternet.com</u>